Privacy Policy

Executive Statement: Johnson & Johnson has established the following privacy policy, in order to help us respect and memorialize internal protocols designed to protect data privacy rights.

When you visit a Johnson & Johnson website, your personal customer information will not be collected unless you choose to use our online products and services that require it. Your personal information and your customer’s information will then only be used to provide you with services and products that you select. We will not sell any personal information to any other person or organization, but we may use it as part of an internal reference source for future contact with you by Johnson & Johnson or its affiliates.

Cookies: We may use cookies to track customer or user requests, inquiries and traffic patterns or to determine audience size and repeated usage. A cookie is a message sent to your browser from a Web server that is stored on your computer's hard drive. The message is sent back to the Web server whenever the browser requests a page from that server. Many commercial Internet sites use cookies. While a code in the cookie file enables the site to label you as a particular user, it does not identify you by name or address unless you have provided the site with such information or set up preferences in your browser to do so automatically. If you do not want a cookie placed on your computer as a result of using a Johnson & Johnson website, you can disable cookies altogether by modifying the Preferences section of your Web browser.

Monitoring of E-Mails and Web Usage: Johnson & Johnson reserves the right to monitor e-mails, Web traffic and social media activities to the extent permitted by law.

Location-Based Services: Johnson & Johnson provides services based on your geographic location (IP address and user profile data). We monitor, collect and use your geographic location information, as well as other information obtained from our network and your device, to provide you with these services, and to maintain and improve our network.

The information you receive in connection with your use of location-based services may include advertisements related to your request and your location.

External Links Disclaimer: Some of Johnson & Johnson's websites link to other sites created and maintained by other public- and/or private-sector organizations. Johnson & Johnson provides these links solely for your information and convenience. When you transfer to an outside website, you leave the Johnson & Johnson website, and Johnson & Johnson's information management policies no longer apply. Johnson & Johnson encourages you to read the Privacy Statement of each and every website that you visit before you provide any personal information.

Security: Johnson & Johnson implements certain technical and organizational security controls in order to better protect your personal data against loss or misuse. Your data will be stored in a secure operating environment that is not accessible without authorization. Johnson & Johnson cannot guarantee the security of information on or transmitted via the Internet.

When you enter sensitive information (such as credit card numbers and passwords), we encrypt that information using Secure Sockets Layer (SSL) technology.

How We Share Your Information: To provide services: Johnson & Johnson will share personal information we receive with partners of Johnson & Johnson in connection with services that these individuals or entities perform for or with Johnson & Johnson. These partners are restricted from using this data in any way other than to provide services for Johnson & Johnson, or for the collaboration in which they and Johnson & Johnson are engaged. For example, we may provide your information to our business partners we use for hosting our databases, for data-processing services, or for mailing you data and requested information.

Payments: When you enter information to make a payments on Johnson & Johnson's website, we will share transaction information with those third parties necessary to complete your desired transaction.

Updates: We reserve the right to update our Privacy Policy at any time. We encourage you to periodically refer to our Privacy Policy so that you are aware of our most current policy.